

The logo for AirPlus, featuring the word "AirPlus" in a white, sans-serif font on a purple background. The "P" in "Plus" is stylized with a vertical line through it.

AirPlus

Smarter payment. Better business.

A close-up photograph of a woman with long brown hair, wearing a light-colored top, looking out of a car window. The background is blurred, showing a cityscape.

AirPlus International

Privacy Statement

AirPlus Market Referral

LATAM / APAC

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AirPlus Market Referral

Foreword

This data protection notice explains which is the responsible body for the AirPlus Market Referral, for what purpose the referral is carried out and what rights you have as a data subject with regards to the market referral process.

AirPlus group has decided to end any business activities in your specific region in Latin America (“LATAM”) and/or Asia Pacific (“APAC”) region. To assist you for a neat-less transition of your business payment needs to a new payment provider, AirPlus has evaluated and entered into partnership contracts that can support you with payment services in your market following our exit. If we find a suitable solution, we would like to reach out to you with the details and connect you with these Payment Partners to ensure you receive prioritized contact and onboarding. This will keep disruption to your companies’ payment services to a minimum.

Potential new partners might be added in the future and this privacy statement will then be updated accordingly.

By filling the contact request form, you are providing AirPlus with your business-related contact data and are subject of this data processing.

A. Who is the data controller?

The controller for the processing of your personal data is **‘AirPlus’**.

AirPlus International GmbH
Dornhofstraße 10
63263 Neu-Isenburg
GERMANY
datenschutz@airplus.com

B. For what purpose does AirPlus process your data and on what legal basis?

AirPlus is using your consent and has a legitimate interest in utilizing your business e-mail address to contact you with information about a possible AirPlus Market Referral for other payment partners in LATAM/APAC region. It provides you the opportunity to show interest for a referral by filling out the contact request form. It also helps you to get aware of a Market Referral Program with a possible transfer of business in your specific region. We also deem it in the interest of your employer in finding a replacement for AirPlus in LATAM and/or APAC, and also mention our interest in enabling global corporate customers in particular to be supplied with payment services as comprehensively as possible. Although market exit, AirPlus still has the interest to provide a good customer focus and experience.

The legal basis for AirPlus approaching you by e-mail is your consent and legitimate interest due to Art. 6 Sec. 1 lit. a and f GDPR.

AirPlus uses your explicit consent to transfer your business contact data to possible new business payment providers under the AirPlus Market Referral Program covering your business region in LATAM and/or APAC.

The following personal data is involved:

- First name
- Last name
- Work e-mail address
- Phone number (optional)
- Company name (your employer)
- Country
- Countries of your partnership interest
- Name of your travel agency (optional)

The legal basis for AirPlus processing and transferring your contact data outside EU/EEA (third-country transfer) is your explicit consent due to Art. 6 Sec. 1 lit. a in conjunction with Art. 49 Sec. 1 lit. a GDPR.

By the help of the AirPlus Market Referral Program, we would like to contribute to interlinking your business activities to a new business payment service provider, since AirPlus will not be eligible to offer services anymore as declared by our termination notices and letters.

C. Who is the recipient of your data?

Once you have granted your consent, AirPlus will transfer above-mentioned contact data to a payment partner, which might be one or several of the following data recipients outside EU/EEA (third country) as you have selected prior:

APAC (Asia Pacific)

Country of Payment Partner APAC	Name of Payment Partner APAC	Contact Information
Singapore	UOB	<p><u>Address:</u> United Overseas Bank (UOB) 80 Raffles Place UOB Building Singapore 048624</p> <p><u>Mail:</u> uobgroup@uobgroup.com <u>Web:</u> https://www.uob.com.sg</p>
Hong Kong	UOB	<p><u>Address:</u> United Overseas Bank (UOB) 9/F, United Overseas Bank Building, 6/F 128-130 Des Voeux Road Central Hong Kong</p> <p><u>Mail:</u> info@uobgroup.com.hk <u>Web:</u> https://www.uob.com.hk</p>
Indonesia	UOB	<p><u>Address:</u> United Overseas Bank (UOB) UOB Tower Jalan M.H. Thamrin No. 10 Jakarta 10350</p> <p><u>Mail:</u> uob@uob.co.id <u>Web:</u> https://www.uob.co.id</p>
Thailand	UOB	<p><u>Address:</u> United Overseas Bank (UOB) 191/1 UOB Building Surawongse Road Bangkok 10500</p> <p><u>Mail:</u> info@uob.co.th <u>Web:</u> https://www.uob.co.th</p>

Malaysia	UOB	<p><u>Address:</u> United Overseas Bank (UOB) 19 Jalan Raja Laut 50350 Kuala Lumpur Malaysia</p> <p><u>Mail:</u> uob@uob.com.my <u>Web:</u> https://www.uob.com.my</p>
India	HDFC	<p><u>Address:</u> HDFC Bank Limited HDFC Bank House Senapati Babat Marg, Lower Parel West Mumbai 400 013 INDIA</p> <p><u>Mail:</u> support@hdfcbank.com <u>Web:</u> https://www.hdfcbank.com</p>
India	Axis Bank	<p><u>Address:</u> Axis Bank Ltd. Corporate Office Bombay Dyeing Mill Compound Pandurang Budhkar Marg, Worli Mumbai - 400025</p> <p><u>Mail:</u> email.services@axisbank.com <u>Web:</u> https://www.axisbank.com</p>
South Korea	KEB Hana	<p><u>Address:</u> KEB Hana Bank 60, Eulji-ro Jung-gu Seoul 04539</p> <p><u>Mail:</u> webmaster@kebhana.com <u>Web:</u> https://www.kebhana.com</p>
Philippines	BPI	<p><u>Address:</u> Bank of the Philippine Islands 10th Floor BPI Buendia Center Sen. Gil Puyat Avenue Makati City 1226</p> <p><u>Mail:</u> corporateaffairs@bpi.com.ph <u>Web:</u> https://www.bpi.com.ph</p>
Japan	JCB	<p><u>Address:</u> JCB Co., Ltd. 3-5-3, Higashi-Ikebukuro Toshima-ku Tokyo 170-0013</p>

		<p><u>Mail:</u> info@jcb.co.jp <u>Web:</u> https://www.jcb.co.jp</p>
Singapore, Australia, New-Zealand, Hong Kong	APG Pay	<p>APG Pay (Singapore) Pte Limited Gemini@Sims, 2 Sims Close, #03-06, Singapore 387298</p> <p><u>Mail:</u> sales@apgpay.com <u>Web:</u> https://apgpay.com/</p>

LATAM (Latin America)

Country of Payment Partner LATAM	Name of Payment Partner LATAM	Contact Information
Mexico	Santander Bank	<p><u>Address:</u> Santander México Av. Paseo de la Reforma 390 Lomas de Chapultepec 11000 Ciudad de México CDMX</p> <p><u>Mail:</u> contacto@santander.com.mx <u>Web:</u> https://www.santander.com.mx</p>
Brazil	Santander Bank	<p><u>Address:</u> Santander Brasil Avenida Presidente Juscelino Kubitschek 2041 - Vila Progredior São Paulo SP 04543-011</p> <p><u>Mail:</u> atendimento@santander.com.br <u>Web:</u> https://www.santander.com.br</p>
Argentina	Santander Bank	<p><u>Address:</u> Santander Río Av. del Libertador 4300 C1426BNO Buenos Aires</p> <p><u>Mail:</u> atencionclientes@santander.com.ar <u>Web:</u> https://www.santander.com.ar</p>

D. Third country transfers

Personal data will be transferred to countries outside the European Union or the European Economic Area (“third countries”) only to the extent required for the respective purpose (e.g. enabling transmission of your contact data to payment partner(s) you have selected prior) or if mandated by law.

Prior to any transfer of personal data in third countries, AirPlus seeks to provide that a transfer mechanism pursuant to GDPR is in place (e.g. the EU Model Clauses for the transfer of personal data to third countries provided by the European Commission). To receive a copy of the safeguards in place please use the contact details provided at the end of this Privacy Statement in the “Contact AirPlus” section.

Nevertheless, since not for all mentioned countries a transfer mechanism pursuant to Art. 45 and 46 GDPR is in place, different legislations apply and involved bodies have failed to provide specific guarantees to compensate for this deficit, you as data subject have explicitly consented to the proposed transfer, after you have been informed of the possible risks of such transfers due to the absence of an adequacy decision or other safeguards.

Possible risks due to the absence of an adequacy decision or appropriate safeguards (e. g. Model Clauses / SCC) might be:

- Unauthorized access by third parties or public authorities
- Non-existence of a data protection supervisory authority
- Non-existence of data protection legislation
- Lower level of security whilst your data is transferred (data in transit) and processed (data at rest)
- Inadequate level of legal protection and/or absence of data subject rights.

In sum, you should be aware there might not be the same level of data protection comparable to the EU/EEA in the recipient country and third parties and/or public authorities could undertake evaluations, monitor or perform other uses of that data.

E. How long will your data be stored?

AirPlus processes and saves personal data only to the extent required to fulfill the purpose for which it was collected. Data will be deleted once the purpose has been fulfilled, unless AirPlus has a legal obligation to retain that data (e.g. for trade or tax law requirements).

Personal data may also be saved for a period of time in which claims can be asserted against AirPlus.

F. What rights do you have as a data subject?

Each data subject has

- the right to access information pursuant to Art. 15 GDPR,
- the right to rectification pursuant to Art. 16 GDPR,
- the right to erasure (“right to be forgotten”) according to Art. 17 GDPR,
- the right to restriction of processing (“blocking”) in accordance with Art. 18 GDPR,
- the right to data portability under Art. 20 GDPR and
- the right to object in accordance with Art. 21 GDPR (you will find separate information on this in the further course of this data protection notice).

If you have any concerns or questions about the processing of your personal data as well as your rights or the exercise of these rights, please feel free to contact our

Data Protection Officer (datenschutz@airplus.com).

If you have any concerns or questions about the processing of your personal data, you can also contact the competent supervisory authority for data protection, as you have the right to lodge a complaint with a data protection supervisory authority in accordance with Art. 77 GDPR.

This is for AirPlus International GmbH:

Der Hessische Beauftragte für Datenschutz und Informationssicherheit
Gustav-Stresemann-Ring 1
65189 Wiesbaden
poststelle@datenschutz.hessen.de

G. Information on your right to withdrawal your consent

a) Right to withdraw your consent

You as data subject have the right to withdraw your consent at any time. The withdrawal of your consent shall not affect the lawfulness of processing based on consent before its withdrawal.

If you withdraw, we cannot forward your contact data to the mentioned payment partners and will no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing that outweigh your interests, rights and freedoms, or the processing serves to assert, exercise or defend legal claims.

b) Executing your right to withdraw your consent

The withdrawal can be made at any time in any form via the above-mentioned contact channels. (most easily: datenschutz@airplus.com or dataprotection@airplus.com).

H. Information on your right to object

a) Right to object to processing based on legitimate interest

You are entitled to object to the processing of your personal data that is based on Art. 6 Sec. 1 lit. f of the GDPR (processing necessary for the purposes of fulfilling legitimate interests), on grounds relating to your particular situation.

b) Executing your right to object

The object can be made at any time in any form via the above-mentioned contact channels. (most easily: datenschutz@airplus.com or dataprotection@airplus.com).

I. Contact AirPlus

If you have any questions concerning the handling of your personal data, you can contact the AirPlus Data Protection Officer at any time at:

AirPlus International GmbH
Data Protection Officer
Dornhofstraße 10
63263 Neu-Isenburg, Germany
dataprotection@airplus.com
datenschutz@airplus.com